

CAP Nebraska Client Assistance Program **Hotline for Disability Services**

Contact the Nebraska Hotline for Disabilities

The Hotline for Disability Services 301 Centennial Mall South Box 94987

Lincoln, NE 68509

Phone: (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

Email: shari.bahensky@nebraska.gov

MEDIATION CENTER-CONCORD CENTER

Description:

TRAINED MEDIATORS HELP RESOLVE DISPUTES THROUGH DISCUSSION, NEGOTIATION AND MUTUAL PROBLEM SOLVING. IT ALLOWS PARTICIPANTS TO FIND THEIR OWN SOLUTIONS. SERVICES ARE AVAILABLE TO INDIVIDUALS, ORGANIZATIONS, BUSINESSES AND AGENCIES, EX: FAMILY ISSUES, DIVORCE, CHILD CUSTODY/VISITATION, INTERGENERATIONAL ISSUES. ADA ISSUES WITH BUSINESSES. GRANT FUNDING AVAILABLE FOR SERVICES. FACILITATE GROUP MEETINGS. TRAINING FOR CONFLICT RESOLUTION.

Eligibility:

ANYONE MAY REQUEST MEDIATION BY CALLING A MEDIATION CENTER. SELF REFERRAL, FRIENDS, COURTS, ATTORNEYS, SOCIAL SERVICES AND OTHERS CAN ALSO MAKE REFERRALS. ONCE THE PARTIES AGREE TO MEDIATE, THE TIME AND PLACE CONVENIENT FOR THE PARTIES IS ARRANGED BY THE MEDIATION CENTER.

List of Provided Services:

Advocacy and Support: Protection and Advocacy

Contact Information:

Address: 4225 N 90

Omaha NE 68134

Hours of Operation: 8:00-4:00 MONDAY-FRIDAY

Website: www.concordmediationcenter.com

Main Phone: 402-345-1131

Other Phone(s): Fax: 402-884-7057 **Main Email:** Other Email(s):

contact@concord-center.com

Main Contact(s):

STAFF

Other Contact(s):

General Information

Agency ID: 495 **Counties Served:** Douglas, Sarpy

Ages Served: All Ages **Disabilities Served:**

Alcohol/Drug, BIMI (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including MR), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech

Disability, Visual Disability **Wheelchair Accessible:** Yes

Fees: YES

Sliding Fee Schedule: Yes Interpreters on Staff: How to Appeal a Decision: NO APPEAL PROCEDURE